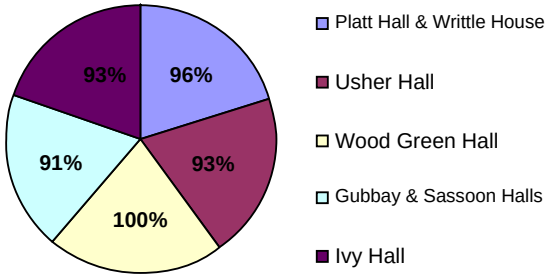
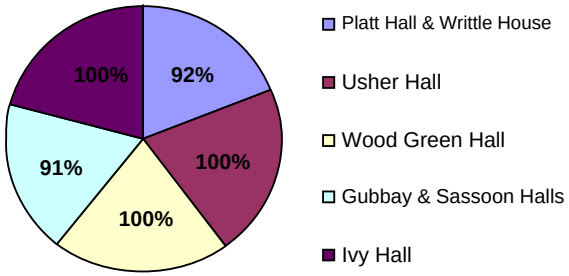
2010/11 Halls Resident Arrival Survey Summary (September)

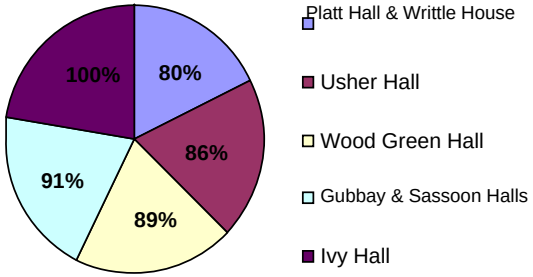
The check in process was quick and efficient
(strongly agree/agree/neutral responses)



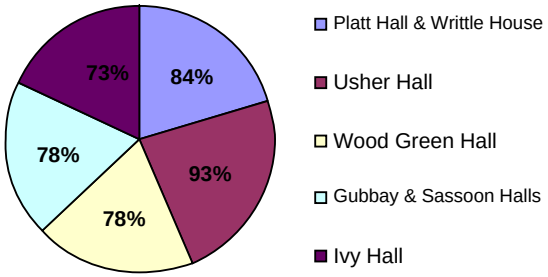
The Viridian staff provided a friendly/helpful service
(strongly agree/agree/neutral responses)



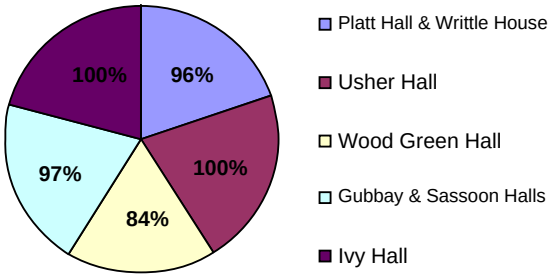
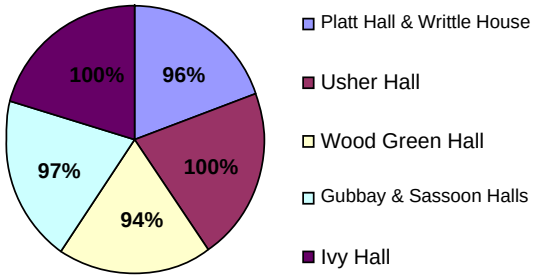
My room was in an acceptable condition when I checked in
(strongly agree/agree/neutral responses)



Was your halls welcome what you expected?
(percentages of those who answered YES)



The Viridian staff resolved any issues promptly
(strongly agree/agree/neutral responses)



My communal areas were in an acceptable condition when I check in
(strongly agree/agree/neutral responses)