

Mr John Gilchrist
Freedom of Information Officer

25 January 2019

Ref: FOI/January 2019/ James Jones

By email to jamesjonesm090@gmail.com

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Dear Mr Jones

Your request for information received on 4 January 2019 has been dealt with under the provisions of the Freedom of Information Act 2000 (FOIA).

You asked:

I am writing to you under the Freedom of Information Act 2000 to request information concerning the types of software and applications that may be in use in your institution.

If it is not possible to provide the information requested, please provide advice and assistance, as to how I can refine my request to be included in the scope of the Act.

Please can you provide information relating to the types of software (and suppliers) you may be using for:

- o Finance
- o Procurement System
- o Tender Management Solution
- o Contract Management Solution
- o Payroll
- o HR Software
- o Analytics/Business Intelligence
- o Student Record System
- o Timetabling and Attendance Monitoring

In addition to this please include details relating to contract renewal dates and information regarding the support and maintenance of each product.

University Response

Type of Application	Software System	Vendor	Contract Renewal or Expiry Date	Contract Value	Annual Support and Maintenance
Finance	Oracle e-business suite	Oracle	Perpetual - with annual renewal for support	Commercial in Confidence	Yes
Procurement	None	n/a	n/a	n/a	
Tender Management	In-tend	In-tend	Annual renewal	£5K	n/a
Contract Management	None	n/a	n/a	n/a	n/a
Payroll	Oracle e-business suite & Bacs	Oracle	Perpetual - with annual renewal for support	Commercial in Confidence	Yes
HR	Oracle e-business suite	Oracle	Perpetual - with annual renewal for support	Commercial in Confidence	Yes
Reporting / Analytics/ Business Intelligence	Tableau, Oracle Discoverer	Tableau - The Information Lab	Ad-hoc purchase of three year tableau licences	Tableau - Commercial in Confidence Oracle Discoverer - free	Yes
CRM (Client Relationship Management)	None	n/a	n/a	n/a	n/a
Student Record System (Product used to generate independent learner reports)	Banner	Ellucian	Annual renewal	Commercial in Confidence	Yes
EPortfolio	Mahara	Mahara		Free	Yes
Timetabling	Infosilem Scheduling Solutions	Berger Levraut	Annual renewal	Commercial in Confidence	Yes
Attendance Monitoring	Banner	Ellucian	Annual renewal	Commercial in Confidence	Yes

For the Central IT service the annual software spend is circa £1.9m

For the Central IT service the annual non pay / non software spend is circa £2.4

I trust this satisfies your request sufficiently. Under the Freedom of Information Act 2000, you have the right to complain about the University's response to your request for information. If you have such a complaint, you may contact Mr David Maplas, Director of Student Affairs, Middlesex University, Hendon campus, London NW4 4BT, tel: 020 8411 5830, d.malpas@mdx.ac.uk within 40 days of the date of this letter for a review of the University's decision. If you remain unsatisfied with the outcome of that complaint, you may seek further recourse by lodging an appeal with the Information Commissioner.

Yours sincerely

John Gilchrist
Freedom of Information Officer