

Mr John Gilchrist
Freedom of Information Officer

25 July 2018

Ref: FOI/July 2018/ Jack Clark

By email to jclark@eims.biz

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Dear Mr Clark

Your request for information received on 4 July 2018 has been dealt with under the provisions of the Freedom of Information Act 2000 (FOIA).

You asked:

I have some questions around your IT systems.

- What Mobile Device Management Solution are you using? And when is the renewal date?
- How many handsets?
- What type of handsets?
- What are you using for instant messaging?
- What solution are you using for Mass Communication? i.e beepers? And when is the renewal date?
- What is your mobile budgets per year?
- Who is you mobile phone provider?
- What reseller do you buy your Software through?
- Who is the decision maker for IT Purchasing?
- What email exchange server are you running? Cloud or on premise?
- Who do you currently use for penetration testing?
- Do you currently use a document security or digital rights management tool? If so what do you use?

University Response

- Microsoft In tune for corporate device
- Circa 2200
- Cisco
- Jabber, Skype for Business
- n/a – we don't use beepers or similar. We use Email, web pages, text notifications
- circa 46k
- EE
- Various suppliers – as a university we have over 140 software titles in use
- Paula Vickers
Director CCSS
p.vickers@mdx.ac.uk
0208 411 5187
- O365
- We don't currently have a PEN testing contract
- No

I trust this satisfies your request sufficiently. Under the Freedom of Information Act 2000, you have the right to complain about the University's response to your request for information. If you have such a complaint, you may contact Mrs Teresa Kelly, Clerk to the Board of Governors, Middlesex University, Hendon campus, London NW4 4BT, tel: 020 8411 6018, t.kelly@mdx.ac.uk within 40 days of the date of this letter for a review of the University's decision. If you remain unsatisfied with the outcome of that complaint, you may seek further recourse by lodging an appeal with the Information Commissioner.

Yours sincerely

John Gilchrist
Freedom of Information Officer