

Frequently Asked Questions

Below you will find answers to some questions which may arise in connection with the closure of the Malta Campus in September 2022. Please do not hesitate to contact the Campus teams in Malta or London if you would like to discuss any of your questions.

1. Will my degree still be of value?

Yes absolutely your degree is still valuable. The University continually reviews the quality of its degree programmes, and aligns the degree content and outcomes (ie the module and degree results) on all campuses so that a Middlesex degree holds the same content and value wherever taught. Your degree will have been assured by external assessment processes in the same way as all Middlesex degrees. You will receive a Middlesex degree certificate and your degree will be recognised in the same way as currently and if delivered on another Middlesex University campus.

2. Will my degree receive the same recognition in Malta or elsewhere?

Middlesex University is a large, well-established UK university with an excellent international reputation. We have long-standing relationships with other higher education institutions in Malta and strong links with employers across sectors. Middlesex University Malta graduates have the knowledge and skills sought after by employers in Malta and elsewhere in the world. Our graduate employment rate is exceptional because employers recognise our graduates' unique knowledge and skills set.

3. Will the quality of the programmes remain the same?

Yes, the University has processes in place to secure and continually enhance the quality of all its degrees. It works with the UK regulatory authorities and quality agency (Office for Students and Quality Assurance Agency), other relevant professional bodies and external experts to assure your degree and the opportunities it provides. Degree content and assessment will continue to be overseen by the University, as currently. We have local processes in place to ensure delivery and assessment and plans in place to ensure this continues until completion of your degree.

4. Will I definitely be able to finish my qualification?

Yes, the University has made provision for all students to complete their degrees.

5. What if I have some Extenuating Circumstances that impact my length of study?

The University has in place plans and policies to deal with Extenuating Circumstances and these apply to the Malta campus and your degree. We are committed to enabling students to develop and achieve their academic, personal and professional potential and will continue to support

students to do so. We have made a commitment to ensure that all students have the opportunity to complete their degrees, even if extenuating circumstances impact your length of study, although it may be that special individual arrangements have to be made to ensure this.

6. Will the same staff be teaching me?

We will ensure that you continue to be taught by leading academics and experts in your field who work closely with staff at our London campus. It is always possible that colleagues' circumstances change and they leave to take up other opportunities. In this case we will ensure that you will continue to be taught by equivalent staff who are leading academics and experts in their field. Middlesex University Malta offers the same attractive development and research opportunities as its other campuses, which is one of the reasons it is able to recruit and retain excellent staff.

7. Will there be any impact on facilities available to me?

The quality of the facilities and support you receive will remain of the same high standard for which Middlesex University Malta is well known. We will continue to invest in equipment, learning resources and academic support.

8. Will there be continued pastoral support?

The excellent pastoral and academic support you receive will remain unchanged. Academics, colleagues in our office and in the Library will continue to support you to achieve your best and discuss with you any concerns you may have.

9. Who can I talk to for advice about my studies?

You can talk directly to your programme co-ordinator, academic team, library manager and student office (email enquiries to AdminMalta@mdx.ac.uk) If you would like to get some independent advice you can contact the Progression and Support team (g.lewis@mdx.ac.uk) at the London campus who are specially trained to provide students with advice and guidance on their studies and other personal matters.

10. How can I be sure that the University will maintain the quality of my course?

We will continue with our standard quality arrangements to manage the courses and the campus. You can raise issues via our normal formal communication mechanisms – Programme Voice Groups, Campus Forum, student surveys. The University will continue to oversee the quality of the courses via our normal monitoring mechanisms, such as the annual monitoring (AME) process, external examiners, review of student outcomes and achievement.

Our Student Protection Plan <https://www.mdx.ac.uk/about-us/policies/spp-for-students> requires us to put measures in place to ensure the continuing protection of students in circumstances such as the Malta closure and sets out the arrangements should we fail to take into account your individual circumstances.

11. How can I raise concerns about my course?

As currently, you should talk to staff about your concern initially and the University continues to aim to address your concerns via informal mechanisms. The University's complaints processes for students set out the approach

https://www.mdx.ac.uk/_data/assets/pdf_file/0021/424182/Student-Complaints-and-Grievance-Procedures.pdf.

Our Student Protection Plan <https://www.mdx.ac.uk/about-us/policies/spp-for-students> and Refund and Compensation Policy https://www.mdx.ac.uk/_media/document-library/q-r-s/Refund-and-compensation-policy.pdf are designed to ensure that you have the opportunity to complete your programme. These documents set out the expectations for Middlesex to consult with you if it is necessary to consider alternative arrangements, and explain what you can do if you feel that we have failed to deliver the appropriate learning opportunity.

12. Will I still be able to attend a graduation ceremony?

Graduation is the highlight of the academic year. We will continue to celebrate your achievements and host great events in attractive locations for you, your families and friends, and for our staff.

13. How can I stay in touch with information about the campus closure?

We will keep you up-to-date with information via our normal communication mechanisms, for example the Programme Voice Group and Campus Forum meetings. We are exploring partnership opportunities in Malta and will share concrete information with you at the appropriate time. You can also get in touch with the Campus Director directly (m.perry@mdx.ac.uk).