

Mr John Gilchrist
Freedom of Information Officer

15 January 2019

Ref: FOI/December 2018/ John Davidson

By email to john-davidson96@outlook.com

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Dear Mr Davidson

Your request for information received on 19 December 2018 has been dealt with under the provisions of the Freedom of Information Act 2000 (FOIA).

You asked:

I am writing to request information under the Freedom of Information Act 2000. I am outlining my query as specifically as possible and would appreciate that you reply in kind.

Please can you provide the staffing structure including names and full job titles of the following departments:

- IT services department
- Project/Programme Office
- Business Change
- Strategy and Planning
- Business Intelligence
- Management Information Systems/Services

Please can you also advise:

- What the total agency usage and spend for Temporary/Interim, Permanent and Fixed Term Contract staff has been in these departments listed above, over the last 12 months?
- Which/if any agencies have been used to provide these staff?

Also can you please provide information on the systems used by the IT services at the University:

- Student information vendors/systems/databases/programs
- Corporate information vendors/systems/databases/programs
- Business Intelligence reporting packages/systems/programs
- Database vendors/systems/programs
- Operating system vendors
- Network vendors/technologies/systems
- Server vendors/technologies/systems
- Storage vendors/technologies/systems
- Virtualisation vendors/technologies/systems

University Response

IT Services Department

Please see attached

Project/Programme Office

1 x Head of Estate Projects and PMO
3 x PMO Project Managers
2 x Project Managers (Building and Construction)
1 x Project Co-ordinator
1 x Programme Support Officer

Business Change

Business Enhancement Manager x 3
Business Enhancement Facilitator x 2
Director Change and Engagement (part of role but not all)

Strategy and Planning (including Business Intelligence)

Head of Strategic Planning
Strategic Planning Manager
Strategic Planning Manager
BI Manager
Data Analyst/Statistician
Planning Officer

We do not have a distinct team for Management Information Systems/Services.

There no has no agency spend for any of the teams above over the last 12 months.

Student information vendors/systems/databases/programs

Ellucian, Banner, Oracle, Banner Suite

Corporate information vendors/systems/databases/programs

Oracle, Oracle e-business, Oracle, Oracle e-business suite

Business Intelligence reporting packages/systems/programs

Tableau, OBIEE, Oracle Discoverer

Database vendors/systems/programs

Oracle, Microsoft SQL

Operating system vendors

Microsoft, Red Hat

Network vendors/technologies/systems

Cisco

Server vendors/technologies/systems

Exponential-e Ltd private cloud

Storage vendors/technologies/systems

Exponential-e Ltd Private cloud

Virtualisation vendors/technologies/systems

Exponential-e Ltd Private cloud

I trust this satisfies your request sufficiently. Under the Freedom of Information Act 2000, you have the right to complain about the University's response to your request for information. If you have such a complaint, you may contact Mr David Maplas, Director of Student Affairs, Middlesex University, Hendon campus, London NW4 4BT, tel: 020 8411 5830, d.malpas@mdx.ac.uk within 40 days of the date of this letter for a review of the University's decision. If you remain unsatisfied with the outcome of that complaint, you may seek further recourse by lodging an appeal with the Information Commissioner.

Yours sincerely

John Gilchrist
Freedom of Information Officer