

Mr John Gilchrist
Freedom of Information Officer

30 November 2018

Ref: FOI/November 2018/ Matthew Roller

By email to matthew.roller@exeter.ox.ac.uk

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Dear Mr Roller

Your request for information received on 6 November 2018 has been dealt with under the provisions of the Freedom of Information Act 2000 (FOIA).

You asked:

I am writing to request the following information:

1. What was the total sum charged by the University to its students (both undergraduates and postgraduates) in library fines between 1 September 2017 and 31 August 2018?
2. Out of the total sum charged, how much has been collected?
3. What does the University do with the money it collects in library fines? Is it reinvested directly back into its libraries?

University Response

1. The total sum charged in this period was £155,746.26
2. The amount collected was £62,280.44. The remainder was either waived or remains unpaid.

The University has completed implementation of a new Library Management System for this academic year. It facilitates automatic renewals which we expect will significantly reduce the volume of fines charged, while still ensuring access for all students to the books they need for their studies.

3. The library is part of a converged service which is responsible for the provision of academic and wellbeing services for all students at Middlesex University. The fines collected are invested in providing resources and support across this remit to help students succeed in their studies.

I trust this satisfies your request sufficiently. Under the Freedom of Information Act 2000, you have the right to complain about the University's response to your request for information. If you have such a complaint, you may contact Mr David Maplas, Director of Student Affairs, Middlesex University, Hendon campus, London NW4 4BT, tel: 020 8411 5830, d.malpas@mdx.ac.uk within 40 days of the date of this letter for a review of the University's decision. If you remain unsatisfied with the outcome of that complaint, you may seek further recourse by lodging an appeal with the Information Commissioner.

Yours sincerely

John Gilchrist
Freedom of Information Officer