

**Mr John Gilchrist**  
Freedom of Information Officer

26 October 2018

Ref: FOI/October 2018/ Daniel Turner

By email to [dturner4891@gmail.com](mailto:dturner4891@gmail.com)

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Dear Mr Turner

Your request for information received on 3 October 2018 has been dealt with under the provisions of the Freedom of Information Act 2000 (FOIA).

You asked:

The information I require is to do with the organisation's CCTV maintenance and support contract. Please can you send me the information stated below:

1. Supplier of the contract for CCTV maintenance and support
2. How much the Council spend annually with the supplier?
3. What is the renewal date of this contract?
4. What is the duration of the contract?
5. What is the review date of this contract? If possible the likely outcome of this review
6. The primary brand of the CCTV equipment. I don't require the model just the brand.
7. The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.
8. Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details.

### **University Response**

1. ICTS
2. N/a (not council related)
3. September 1<sup>st</sup> 2020
4. 5 years
5. December 2019
6. Multiple brands used (not fixed to just one)
7. Fully comprehensive cover on all CCTV and intruder alarm systems, plus new installations and upgrades
8. Jamie Steed - [J.Steed@mdx.ac.uk](mailto:J.Steed@mdx.ac.uk)

I trust this satisfies your request sufficiently. Under the Freedom of Information Act 2000, you have the right to complain about the University's response to your request for information. If you have such a complaint, you may contact Mr David Maplas, Director of Student Affairs, Middlesex University, Hendon campus, London NW4 4BT, tel: 020 8411 5830, [d.malpas@mdx.ac.uk](mailto:d.malpas@mdx.ac.uk) within 40 days of the date of this letter for a review of the University's decision. If you remain unsatisfied with the outcome of that complaint, you may seek further recourse by lodging an appeal with the Information Commissioner.

Yours sincerely

**John Gilchrist**  
Freedom of Information Officer