

Mr John Gilchrist
Freedom of Information Officer

21 August 2018

Ref: FOI/July 2018/ Johnny Bishop

By email to jvbishop74@gmail.com

The Burroughs
Hendon
London
NW4 4BT
United Kingdom

Tel: +44 (0)20 8411 4061
e-mail:
j.gilchrist@mdx.ac.uk
www.mdx.ac.uk

Dear Mr Bishop

Your request for information received on 18 July 2018 has been dealt with under the provisions of the Freedom of Information Act 2000 (FOIA).

You asked:

Can I please make a request under the Freedom of Information Act and I would like to request the following information about the organisation's Local Area Network (LAN) environment.

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc.
- Managed- If this includes services than just LAN.

1. Contract Type: Managed or Maintenance
2. Existing Supplier: Who is the current supplier?
3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.
4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
5. Number of Sites: The number of sites, where equipment is supported by each contract.
6. Hardware Brand: What is the hardware brand of the LAN equipment?
7. Contract Description: Please provide me with a brief description of the overall contract.

8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
9. Contract Expiry Date: When does the contract expire?
10. Contract Review Date: When will the organisation is planning to review the contract?
11. Responsible Officer: Contact details including name, job title, contact number and email address?

If the LAN maintenance is included in-house please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

If the contract is managed by a 3rd party e.g. Can you please provide me with

1. Existing Supplier: Who is the current supplier?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Contract Type: Managed, Maintenance, Installation, Software
5. Hardware Brand: What is the hardware brand of the LAN equipment?
6. Contract Description: Please provide me with a brief description of the overall contract.
7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
8. Contract Expiry Date: When does the contract expire?
9. Contract Review Date: When will the organisation is planning to review the contract?
10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

University Response

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following

- Support and Maintenance- e.g. switches, router, software etc
- Managed- If this includes services than just LAN.

- **Generically, supplier contracts are subject to confidentiality clauses and it is not our practice to provide copies of these.**

1. Contract Type: Managed or Maintenance
 - **We have a maintenance contract for our switches and routers**
2. Existing Supplier: Who is the current supplier?
 - **BT**

3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.
 - **Circa £100k**
4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
 - **26000 students and 4300 staff**
5. Number of Sites: The number of sites, where equipment is supported by each contract.
 - **7**
6. Hardware Brand: What is the hardware brand of the LAN equipment?
 - **Cisco**
7. Contract Description: Please provide me with a brief description of the overall contract.
 - **Breakfix maintenance of Cisco routers and switches, SASU for Cisco Licenced software**
8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
9. Contract Expiry Date: When does the contract expire?
 - **28th Feb 2019**
10. Contract Review Date: When will the organisation is planning to review the contract?
 - **The contract is currently out for tender via OJEU**
11. Responsible Officer: Contact details including name, job title, contact number and email address?
 - **Paula Vickers, Director CCSS, 0208411 5187, p.vickers@mdx.ac.uk**

I trust this satisfies your request sufficiently. Under the Freedom of Information Act 2000, you have the right to complain about the University's response to your request for information. If you have such a complaint, you may contact Mrs Teresa Kelly, Clerk to the Board of Governors, Middlesex University, Hendon campus, London NW4 4BT, tel: 020 8411 6018, t.kelly@mdx.ac.uk within 40 days of the date of this letter for a review of the University's decision. If you remain unsatisfied with the outcome of that complaint, you may seek further recourse by lodging an appeal with the Information Commissioner.

Yours sincerely

John Gilchrist
Freedom of Information Officer