Dear Ms Mackey,

Your request for information received on 14 August 2017 has been dealt with under the provisions of the Freedom of Information Act 2000 (FOIA).

You asked:

1. How many students registered to use university counselling and wellbeing services over the last five academic years (2012-13, 2013-14, 2014-15, 2015-16 and 2016-17)? Please can you include all students (including undergraduate and postgraduate students both full-time and part-time) and break it down by gender if possible.

   2013/14: 354
   2014/15: 468
   2015/16: 580 (of those who gave an indication: 146 identify as female and 50 as male)
   2016/17: 617 (477 identify as female and 140 as male)

2. How many counsellors has the university employed on a full-time or part-time basis over the last five academic years (2012-13, 2013-14, 2014-15, 2015-16 and 2016-17)? Please can you break this down by year and say whether they are on permanent or zero-hours contracts.

   2016/17
   Student Counselling and Mental Health Manager – 1FTE – vacancy
   Mental Health Advisor – 2FTE – 2 people
   Counsellors – 3.14FTE – 6 people

University Response
Counselling Psychologist – 1FTE – 1 person
Consultant Psychiatrist – 90 pa – vacancy
Associate training counsellors – 2 FTE – 2 people (voluntary)
In addition, we use Barnet Mind Matters (IAPT) to support our students on day a wee (not employed but hosted by the university).

2015/16
Student Mental Health Manager – 1FTE – 1 person
Counsellors – 3.14FTE – 6 people
Associate training counsellors – 2 FTE – 2 people (voluntary)

2014/15
Student Mental Health Manager – 1FTE – 1 person
Counsellors – 3.14FTE – 6 people
Associate training counsellors – 2 FTE – 2 people (voluntary)

2013/14
Head of Student Welfare and Counselling – 1FTE – 1 person
Counsellors – 3FTE – 6 people

2012/13
Head of Student Welfare and Counselling – 1FTE – 1 person
Counsellors – 3FTE – 6 people

3. We will have the same number of staff as in 2016/17 but we also currently have vacancies for: Counselling Psychologist (FT perm), Student Counselling and Mental Health Manager (FT perm) and a Psychiatrist (90hrs p.a.)

I trust this satisfies your request sufficiently. Under the Freedom of Information Act 2000, you have the right to complain about the University’s response to your request for information. If you have such a complaint, you may contact Mrs Teresa Kelly, Clerk to the Board of Governors, Middlesex University, Hendon campus, London NW4 4BT, tel: 020 8411 6018, t.kelly@mdx.ac.uk within 40 days of the date of this letter for a review of the University’s decision. If you remain unsatisfied with the outcome of that complaint, you may seek further recourse by lodging an appeal with the Information Commissioner.

Yours sincerely

John Gilchrist
Freedom of Information Officer