

Mr John Gilchrist
Freedom of Information Officer

17 May 2019

Ref: FOI/April 2019/ Tom Schwartz

By email to editor@theconnectnews.co.uk

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Dear Mr Schwartz

Your request for information received on 19 April 2019 has been dealt with under the provisions of the Freedom of Information Act 2000 (FOIA).

You asked:

I would like to request some information please.

1. How many full-time equivalent (FTE) counsellors does your university currently employ?

Note: The number of FTE members of staff can be calculated as such: 40 divided by the sum of hours worked by your counsellors per week.

2. How many hours per week are the counsellors available for one-to-one counselling? I would like the sum of all the counsellors please, not individual hours.

A counsellor can be defined as such: "A person trained to give guidance on psychological problems, hired exclusively for this purpose".

University Response

2018/19

Student Mental Counselling and Health Manager 1FTE
Mental Health Advisors 2FTE
Counsellor 3.15FTE
Counselling Psychologist 1FTE
Wellbeing Services Administrator 1FTE
Associate Training Counsellor - Voluntary 7

On average, counsellors are available for 50 hours per week for one-to-one counselling, however this time can vary from week-to-week, depending on other demands on their time, such as running workshops, completing initial assessments, supervising honoraries and supporting service development.

I trust this satisfies your request sufficiently. Under the Freedom of Information Act 2000, you have the right to complain about the University's response to your request for information. If you have such a complaint, you may contact Mr David Maplas, Director of Student Affairs, Middlesex University, Hendon campus, London NW4 4BT, tel: 020 8411 5830, d.malpas@mdx.ac.uk within 40 days of the date of this letter for a review of the University's decision. If you remain unsatisfied with the outcome of that complaint, you may seek further recourse by lodging an appeal with the Information Commissioner.

Yours sincerely

John Gilchrist
Freedom of Information Officer