



# **Accessibility Statement for the Disclosures Manager System**

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## 1. Introduction

We (Atlantic Data Ltd.) are committed to ensuring digital accessibility for people with disabilities. This document details how we continually improve the user experience for everyone, and apply the relevant accessibility standards.

## 2. Measures to support accessibility

We have taken the following measures to ensure accessibility of the Disclosures Manager System:

- We include accessibility as a part of our mission statement.
- We have appointed an accessibility officer.
- We provide continual accessibility training for our staff.
- We include scenarios with people with disabilities in our development process.

## 3. Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. The Disclosures Manager System is partially conformant with WCAG 2.1 Level AA. “Partially conformant” means that some parts of the content do not fully conform to the accessibility standard.

## 4. Additional accessibility considerations

Although our goal is WCAG 2.1 Level AA conformance, we have also applied some Level AAA success criteria:

- Options are provided to change the contrast of the visual presentation of text and images of text.
- Web pages do not contain anything that flashes.
- Context-sensitive help is available.
- For web pages that require the user to submit information, a mechanism is available for reviewing, confirming and correcting information before they finalise the submission.

## 5. Feedback

We welcome your feedback on the accessibility of the Disclosures Manager System. Please let us know if you encounter accessibility barriers on the Disclosures Manager System via our contact details below:

- Phone: +44 3333 207 300
- E-mail: [accessibility@atlanticdata.co.uk](mailto:accessibility@atlanticdata.co.uk)
- Postal address: Atlantic House, Snowdon Drive, Winterhill, Milton Keynes, MK6 1BU

We aim to respond to feedback within 5 business days.

## 6. Compatibility with browsers and assistive technology

The Disclosures Manager System is designed to be compatible with the following browsers and assistive technologies:

- Compatible browsers:
  - Internet Explorer (IE) - versions 8.0 and above (IE 8 is supported on Windows 7)
  - IE 8 to IE 10 should have TLS 1.2 protocol enabled
  - Mozilla Firefox - versions 57 and above
  - Google Chrome - versions 50 and above
  - Safari 7 and above
  - IOS 5.0 and above, and Android 5.0 and above, using browsers that support TLS 1.2 protocol.
- The Disclosures Manager System is also compatible with screen readers and has been tested with popular screen readers such as Jaws and NVDA.

The Disclosures Manager System may not be compatible with:

- Browser versions that are older than the last three releases; or
- Mobile operating systems older than three years.

## 7. Technical specifications

Accessibility of the Disclosures Manager System relies on the following technologies working with the combination of browsers, assistive technologies and plugins that are installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

## 8. Limitations and alternatives

Despite our continued efforts to ensure accessibility of the Disclosures Manager System, there may be some limitations. Some areas on the website require improved accessibility. We are currently working to achieve this and this website will achieve Level AA conformance to WCAG 2.1 by 31 December 2020.

Below is a description of known limitations and potential solutions. Please contact us if you observe an issue that is not listed below.

Known limitations for the Disclosures Manager System:

Section of the Website	Description	Need for Improvement
Title tags duplicates in anchor tag.	Title tags have been included in the anchor tags for the screen reader to read the links.	A better description will be included in the title tags.
Elements found with tabindex attribute.	Tabindex has been used throughout the website for navigational purposes to take the user to the relevant sections directly.	A review is being carried out to check the usability of the website without tabindex.
Multiple ways not provided to locate information on the website.	There is currently only one way to access the content (e.g. through the navigation menu).	A sitemap is being built to make it easier for users to find content.
Contrast ratio not matching the threshold.	Some parts of text on the website does not match the contrast ratio recommended by W3C guidelines.	There are options available on our website to change the contrast ratio and colours as an alternate route.
Use of landmarks.	There are dynamic elements on the website where landmarks are not generated with the dynamic content: the content is loaded based on different client and user configurations.	We are in the process of working on the architecture to support landmarks on each dynamically created element on the page.

## 9. Assessment approach

We have assessed the accessibility of the Disclosures Manager System by the following approaches:

- Internal evaluation
- Using tools recommended on <https://www.w3.org/WAI/ER/tools/>

## 10. Formal approval of this accessibility statement

This Accessibility Statement is approved by Atlantic Data Ltd.'s:

- Communication Department
- IT Director

## 11. Formal complaints

We aim to respond to accessibility feedback within 5 business days, and to propose a solution within 10 business days. You are entitled to escalate a complaint, should you be dissatisfied with our response to you.