

Mr John Gilchrist
Freedom of Information Officer

26 September 2018

Ref: FOI/September 2018/ Graham Peach

By email to gpeachy77@gmail.com

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Dear Mr Peach

Your request for information received on 5 September 2018 has been dealt with under the provisions of the Freedom of Information Act 2000 (FOIA).

You asked:

I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers.

The type of contract I wish to see is below:

1. Dedicated hosting- Managed environment
2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.
3. Cloud Hosting- [Cloud hosting services](#) provide hosting for websites on virtual servers, which pull their computing resource from extensive underlying networks of physical web servers.

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?
2. Who is the supplier of the contract? If possible can you also provide me with the name of vendor, if applicable?
3. What is the annual contract value for each contract?
4. What type of cloud environment?
Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.
Public Cloud - where cloud services are provided in a virtualised environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.
6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.
7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.
8. What is the contract period in years? Please include whether the agreement has any extension periods?
9. What services are provided under the contract? Please do not put hosting, information such as web hosting, file storage, hosted application. The more information the better,
10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

University Response

	Dedicated Yes	Co-Location Yes	Cloud Hosting Yes (private)
Who is the supplier of the contract? If possible can you also provide me with the name of vendor, if applicable?	Exponential-e		
What is the annual contract value for each contract?	Commercial in confidence		
<ul style="list-style-type: none"> ▪ What type of cloud environment? Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate. ▪ Public Cloud - where cloud services are provided in a virtualised environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet. • Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation 	Private		
What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.	28th September 2015		
What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.	28 th September 2022		
When will the organisation plan to review this contract? If there are more than one contract	n/a		

please provide me with the review date for each contract.	
What is the contract period in years? Please include whether the agreement has any extension periods?	5+2 years
What services are provided under the contract? Please do not put hosting, information such as web hosting, file storage, hosted application. The more information the better,	Hosted primary and Secondary Data Centre Server infrastructure on VMware as a service Co-location services Patching services Services: DNS, SIEM, Proxy, Firewall
Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.	<i>Paula Vickers</i> <i>Director Computing and Communications Systems Service Middlesex University</i> <i>Email: P.vickers@mdx.ac.uk</i> <i>Tel: 0208 411 5187</i>

I trust this satisfies your request sufficiently. Under the Freedom of Information Act 2000, you have the right to complain about the University's response to your request for information. If you have such a complaint, you may contact Mrs Teresa Kelly, Clerk to the Board of Governors, Middlesex University, Hendon campus, London NW4 4BT, tel: 020 8411 6018, t.kelly@mdx.ac.uk within 40 days of the date of this letter for a review of the University's decision. If you remain unsatisfied with the outcome of that complaint, you may seek further recourse by lodging an appeal with the Information Commissioner.

Yours sincerely

John Gilchrist
Freedom of Information Officer