

Adobe Accessibility Conformance Report

VPAT® Version 2.3 (Revised) – April 2019

Name of Product/Version: Adobe Connect Web Meeting Room, version 10.5

Product Description: HTML-client for participating in online virtual classrooms, webinars, and meetings.

Report Date: October 2019

Contact Information: access@adobe.com

Notes: The information contained in this report applies to the product itself. Information about product help and support documentation is located at: <http://www.adobe.com/accessibility/compliance.html>.

Adobe Connect enables meeting hosts to display Adobe Captivate and Adobe Presenter content within the Adobe Connect Web Meeting Room. Information about these products is located in their respective Accessibility Conformance Reports.

Evaluation Methods Used: Testing Adobe Connect Web Meeting Room involved extensive use of leading assistive technology, such as screen readers, screen magnifiers, and speech recognition software, as well exclusive use of the

keyboard. Native platform accessibility features were also used to assist with testing. These were supplemented with techniques such as manual inspection of Accessibility API output.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

<i>Standard/Guideline</i>	<i>Included in Report</i>
Web Content Accessibility Guidelines 2.0	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines 2.1	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V2.1.2 (2018-08)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: The product provides sufficient text alternatives for most instances of non-text content, such as images and image buttons. Exceptions include:</p> <ul style="list-style-type: none"> • Some images and image controls lack meaningful text alternatives.
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p>	<p>Web: Supports</p>	<p>Web: The product does not provide its own prerecorded audio-only or video-only media.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: The product does not provide its own prerecorded synchronized media.
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Web: Supports	Web: The product does not provide its own prerecorded video content that would require audio description or a media alternative.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p><u>1.3.1 Info and Relationships</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Does Not Support	Web: Some structure and relationship information, such as live regions and some headings, is provided through element semantics. However, most structure and relationship information is not provided programmatically or in text. Examples include: <ul style="list-style-type: none"> The content of the meeting room page is encapsulated in a level one heading element, which obscures the hierarchy of the page for screen reader users. Groups of form controls lack programmatic grouping. Form field error messages are not programmatically associated with their relevant fields. Page regions and landmarks are not identifiable. Lists are not marked up correctly.
<p><u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	Web: The product presents content in a meaningful sequence.
<p><u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to:</p>	Web: Supports	Web: Instructions do not rely solely on sensory characteristics.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<u>1.4.1 Use of Color</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: The product does not convey information through color alone.
<u>1.4.2 Audio Control</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) 	Web: Supports	Web: The product does not contain audio that plays automatically. Chat notification sounds are available, but are turned off by default.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>2.1.1 Keyboard</u> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: Most product functionality can be operated through a keyboard interface. Exceptions include: <ul style="list-style-type: none"> • Some functionality and content cannot be accessed without the use of a mouse. • Some functionality can be operated through a keyboard interface only when a screen reader is not active. • Some inactive elements are focusable. • Some controls that are meant to be hidden from all users are focusable by assistive technology. • In some cases, focus does not move appropriately to new content when it appears or when exiting a dialog or menu.
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) 	Web: Supports	Web: The product does not include keyboard traps.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: The product does not provide character key shortcuts.
<p>2.2.1 Timing Adjustable (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports	Web: The product sets time limits for the purposes of real time events. Outside of those events, the product does not include time limits.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: The product does not include elements which move, blink, scroll, or auto-update.
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1(Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: The product does not provide its own flashing content.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p>	<p>Web: The product is a single-page web application that does not contain repeated content and therefore, does not require a mechanism to bypass repeated content.</p>
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: Supports</p>	<p>Web: The titles of pages describe their purpose.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p><u>2.4.3 Focus Order</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	Web: Components receive focus in a meaningful order.
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	Web: The purpose of most links in the product can be determined from the link text alone or from the programmatic context of the link. Exceptions include: <ul style="list-style-type: none"> The alternative text for the Meeting Logo image link does not accurately describe the link destination.
<p><u>2.5.1 Pointer Gestures</u> (Level A 2.1 only) Also applies to:</p>	Web: Supports	Web: The product does not rely on multipoint or path-based gestures.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Product functions that use a single pointer are completed when the user releases the pointer.
<u>2.5.3 Label in Name</u> (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3 (Open Functionality Software) • 11.2.5.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) 	Web: Partially Supports	Web: The accessible names of most controls contain the text of their visible labels. Exceptions include: <ul style="list-style-type: none"> • The accessible name of the chat input box does not contain the text of its visible label.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<u>2.5.4 Motion Actuation</u> (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: The product does not have functionality operated by device motion or user motion.
<u>3.1.1 Language of Page</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	Web: In most cases, the language is programmatically determinable within the product. Exceptions include: <ul style="list-style-type: none"> On the Login page, the language is not programmatically determinable.
<u>3.2.1 On Focus</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.1 (Web) 	Web: Supports	Web: Components do not initiate a change of context when focused.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: In most cases, changes of context do not occur automatically on user input. Exceptions include: <ul style="list-style-type: none"> • When using the arrow keys to move to a new chat tab, focus is shifted automatically to the chat text input field.
<p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) 	Web: Supports	Web: Where input errors are automatically detected, such as an incorrect username and password combination, items in error are identified and error messages are provided as text.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Labels are provided for input fields.
<p><u>4.1.1 Parsing</u> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) 	Web: Partially Supports	Web: In most product functions, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique. Exceptions include: <ul style="list-style-type: none"> • In some cases, ID values are not unique.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Not required 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	Web: Many form fields have accessible names; however, user interface components in some product functions do not provide programmatic name, role, or state information. Examples include: <ul style="list-style-type: none"> Some form fields lack meaningful accessible labels. Some controls lack necessary roles. Some controls do not expose necessary state information. Some iframes lack titles.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: EN 301 549 Criteria	Web: Supports	Web: The product does not provide its own live synchronized media. The HTML5 viewer for this product does not provide the ability to display captions for live synchronized media provided by presenters,

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		but a user can utilize the non-HTML5 version and view real-time closed captions when provided.
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: The product does not provide its own prerecorded video content that would require audio description.
<p><u>1.3.4 Orientation</u> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.4 (Web) 	Web: Supports	Web: Content does not restrict its view and operation to a single display orientation.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5 (Open Functionality Software) • 11.1.3.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Most input fields in the product do not collect information about the user. However, the purpose of some user information fields is not provided programmatically. Examples include: <ul style="list-style-type: none"> • In the Login page, the Name, Username, and Password fields
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	Web: Partially Supports	Web: Most text within the product meets contrast requirements. Exceptions include: <ul style="list-style-type: none"> • The “Done” button in the Speaker & Microphone Setup dialog.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<u>1.4.4 Resize text</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: The product allows browser zoom to resize text up to 200 percent without loss of content or functionality.
<u>1.4.5 Images of Text</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Web: Supports	Web: The product uses text instead of images of text, except for branding elements that are considered essential.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10.1 (Open Functionality Software) • 11.1.4.10.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Partially Supports	Web: At the required width of 320 CSS pixels, most functions of the product do not meet this criterion and scrolling in two dimensions is required. Examples include: <ul style="list-style-type: none"> • The page content has a set minimum width and pods, such as the Attendees and Chat pods, do not reflow to stack on top of one another.
<p>1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: Meaningful non-text content elements have sufficient contrast.
<p>1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) 	Web: Supports	Web: The product supports the required text style properties without loss of content or functionality.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: When content is triggered by hover or focus, it becomes visible and then hidden in a manner which meets this criterion.
<p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) 	Web: Supports	Web: This criterion does not apply as the product is a single-page application.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Headings and labels are descriptive.
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) 	Web: Partially Supports	Web: Most focusable elements have a visible keyboard focus indicator. Exceptions include: <ul style="list-style-type: none"> • In the Login page, the “Guest” and “Registered User” tabs lack a visible keyboard focus indicator.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Content is only presented in one language at a time.
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply 	Web: Supports	Web: The product does not contain a navigational mechanism that is repeated on multiple web pages.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	Web: The product is a single-page web application. It does not contain functional components that appear repeatedly within a set of web pages.
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) 	Web: Supports	Web: Where input errors are automatically detected, such as an incorrect username and password combination, suggestions for correction are provided to the user.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: The product does not process legal commitments or financial transactions and does not modify user-controllable data.
<p><u>4.1.3 Status Messages</u> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) – Does not apply 	Web: Partially Supports	Web: In most cases, when a status update does not receive focus, the product provides the update to assistive technology as a live region. Exceptions include: <ul style="list-style-type: none"> • When a chat message is received by a person or group who is not currently the active chat tab, the status update is not communicated to assistive technology.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.4.1.3 (Open Functionality Software) – Does not apply • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes: This table documents instances of equivalent facilitation or instances of functions not addressed by technical requirements. Responses which cite technical requirements are informative only.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Partially Supports	<p>Web: Most functions of the product are usable without vision. Exceptions include:</p> <ul style="list-style-type: none"> • As noted in 1.1.1 Non-text Content, some images lack meaningful text alternatives. • As noted in 1.3.1 Info and Relationships, headings and other structure and relationship information is not provided programmatically. • As noted in 2.1.1 Keyboard, some functionality and content cannot be accessed without a mouse. • As noted in 3.1.1 Language of Page, the language is not programmatically determinable on the Login page. • As noted in 3.2.1 On Focus, some unexpected changes of context occur when focusing controls. • As noted in 3.2.2 On Input, some unexpected changes of context occur on user input. • As noted in 4.1.2 Name, Role, Value, some user interface components do not provide accurate programmatic name, role, or state information.
302.2 With Limited Vision	Web: Partially Supports	<p>Web: Most functions of the product are usable with limited vision. Exceptions include:</p> <ul style="list-style-type: none"> • As noted in 1.4.3 Contrast (Minimum), some text and background colors do not provide sufficient contrast.
302.3 Without Perception of Color	Web: Supports	<p>Web: As noted in 1.4.1 Use of Color, the product does not rely solely on color to communicate information.</p>

Criteria	Conformance Level	Remarks and Explanations
302.4 Without Hearing	Web: Partially Supports	<p>Web: Most functions of the product are usable without hearing. The HTML5 viewer for this product does not display captions for live synchronized media provided by presenters, but a user can switch to the non-HTML5 version and view real-time closed captions (equivalent facilitation). Exceptions include:</p> <ul style="list-style-type: none"> • The product does not display closed captions in prerecorded video clips. (This is a function not addressed by the technical requirements for web products and content.)
302.5 With Limited Hearing	Web: Partially Supports	<p>Web: Most functions of the product are usable with limited hearing. The HTML5 viewer for this product does not display captions for live synchronized media provided by presenters, but a user can switch to the non-HTML5 version and view real-time closed captions (equivalent facilitation). Exceptions include:</p> <ul style="list-style-type: none"> • The product does not display closed captions in prerecorded video clips. (This is a function not addressed by the technical requirements for web products and content.)
302.6 Without Speech	Web: Partially Supports	<p>Web: The product does not require the use of speech for most functions. For example, participants may use the Chat pod. However, the product does not integrate with TTY devices. This is a function not addressed by the technical requirements for web products.</p>
302.7 With Limited Manipulation	Web: Partially Supports	<p>Web: Most functions of the product are usable with limited manipulation or strength. Exceptions include:</p> <ul style="list-style-type: none"> • As noted in 2.1.1 Keyboard, some functionality and content cannot be accessed without a mouse. • As noted in 2.4.7 Focus Visible, some controls do not receive a visual indication of focus.
302.8 With Limited Reach and Strength	Web: Supports	<p>Web: The product is functional with limited reach and strength.</p>
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Supports	<p>Web: The product is functional for users with limited language, cognitive, and learning abilities. Users with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology or accessibility features of the platform.</p>

Criteria	Conformance Level	Remarks and Explanations
		The product provides section headings, tooltips, and icons to assist with understanding.

Chapter 4: [Hardware](#)

Notes: Not Applicable

Chapter 5: [Software](#)

Notes: Not Applicable

Chapter 6: [Support Documentation and Services](#)

Notes: Information regarding Support Documentation and Services is available in the Accessibility Conformance Report for the Adobe Help Center on the [Adobe Accessibility Compliance](#) website.

EN 301 549 Report

Notes:

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Web: Partially Supports	<p>Web: Most functions of the product are usable without vision. Exceptions include:</p> <ul style="list-style-type: none"> As noted in 1.1.1 Non-text Content, some images lack meaningful text alternatives. As noted in 1.3.1 Info and Relationships, headings and other structure and relationship information is not provided programmatically.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • As noted in 2.1.1 Keyboard, some functionality and content cannot be accessed without a mouse. • As noted in 3.1.1 Language of Page, the language is not programmatically determinable on the Login page. • As noted in 3.2.1 On Focus, some unexpected changes of context occur when focusing controls. • As noted in 3.2.2 On Input, some unexpected changes of context occur on user input. • As noted in 4.1.2 Name, Role, Value, some user interface components do not provide accurate programmatic name, role, or state information. • As noted in 4.1.3 Status Messages, some status messages that do not receive focus are not communicated to assistive technology. • As noted in 7.2.1 Audio description playback, there is no mechanism to allow users to select an audio description track for shared video.
4.2.2 Usage with limited vision	Web: Partially Supports	<p>Web: Most functions of the product are usable with limited vision. Exceptions include:</p> <ul style="list-style-type: none"> • As noted in 1.4.3 Contrast (Minimum), some text and background colors do not provide sufficient contrast. • As noted in 1.4.10 Reflow, content does not reflow when reduced to a width of 320 CSS pixels.
4.2.3 Usage without perception of colour	Web: Supports	<p>Web: As noted in 1.4.1 Use of Color, the product does not rely solely on color to communicate information.</p>
4.2.4 Usage without hearing	Web: Partially Supports	<p>Web: Most functions of the product are usable without hearing. The HTML5 viewer for this product does not display captions for live synchronized media provided by presenters, but a user can switch to the non-HTML5 version and view real-time closed captions. Exceptions include:</p> <ul style="list-style-type: none"> • As noted in Chapter 6 ICT with two-way voice communication, the product has text chat functionality but not real-time text (RTT).

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> As noted in 7.1.1 Captioning playback, the product does not display closed captions in prerecorded video clips.
4.2.5 Usage with limited hearing	Web: Partially Supports	<p>Web: Most functions of the product are usable with limited hearing. The HTML5 viewer for this product does not display captions for live synchronized media provided by presenters, but a user can switch to the non-HTML5 version and view real-time closed captions. Exceptions include:</p> <ul style="list-style-type: none"> As noted in Chapter 6 ICT with two-way voice communication, the product has text chat functionality but not real-time text (RTT). As noted in 7.1.1 Captioning playback, the product does not display closed captions in prerecorded video clips.
4.2.6 Usage without vocal capability	Web: Partially Supports	<p>Web: The product does not require the use of speech for most functions. For example, attendees may use the Chat pod. However, as noted in 6.2.1.1 RTT Communication, the product does not integrate with TTY devices.</p>
4.2.7 Usage with limited manipulation or strength	Web: Partially Supports	<p>Web: Most functions of the product are usable with limited manipulation or strength. Exceptions include:</p> <ul style="list-style-type: none"> As noted in 2.1.1 Keyboard, some functionality and content cannot be accessed without a mouse. As noted in 2.4.7 Focus Visible, some controls do not receive a visual indication of focus. As noted in 2.5.3 Label in Name, the accessible names of some controls do not contain the text of their visible labels.
4.2.8 Usage with limited reach	Web: Supports	<p>Web: The product is functional with limited reach.</p>
4.2.9 Minimize photosensitive seizure triggers	Web: Supports	<p>Web: As noted in 2.3.1 Three Flashes or Below Threshold, the product does not provide its own flashing content.</p>
4.2.10 Usage with limited cognition	Web: Supports	<p>Web: The product is functional for users with limited language, cognitive, and learning abilities. Users with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology or accessibility features of the platform. The product provides section headings, tooltips, and icons to assist with understanding.</p>

Criteria	Conformance Level	Remarks and Explanations
4.2.11 Privacy	Web: Supports	Web: The product does not ask for or display legal, financial, or personal data. The product does not provide a spoken version of visually masked characters. When a host uses recording functionality, participants are appropriately notified.

Chapter [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Not Applicable	The product does not have closed functionality.
5.1.3.2 Auditory output delivery including speech	Not Applicable	The product does not have closed functionality.
5.1.3.3 Auditory output correlation	Not Applicable	The product does not have closed functionality.
5.1.3.4 Speech output user control	Not Applicable	The product does not have closed functionality.
5.1.3.5 Speech output automatic interruption	Not Applicable	The product does not have closed functionality.
5.1.3.6 Speech output for non-text content	Not Applicable	The product does not have closed functionality.
5.1.3.7 Speech output for video information	Not Applicable	The product does not have closed functionality.
5.1.3.8 Masked entry	Not Applicable	The product does not have closed functionality.
5.1.3.9 Private access to personal data	Not Applicable	The product does not have closed functionality.
5.1.3.10 Non-interfering audio output	Not Applicable	The product does not have closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.11 Private listening	Not Applicable	The product does not have closed functionality.
5.1.3.12 Speaker volume	Not Applicable	The product does not have closed functionality.
5.1.3.13 Volume reset	Not Applicable	The product does not have closed functionality.
5.1.3.14 Spoken languages	Not Applicable	The product does not have closed functionality.
5.1.3.15 Non-visual error identification	Not Applicable	The product does not have closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	The product does not have closed functionality.
5.1.4 Functionality closed to text enlargement	Not Applicable	The product does not have functionality that is closed to text enlargement.
5.1.5 Visual output for auditory information	Not Applicable	The product does not have closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	The product does not have functionality that is closed to keyboards.
5.2 Activation of accessibility features	Partially Supports	<p>For most accessibility needs, the product does not have specific documented accessibility features and instead relies upon platform accessibility features. Exceptions include:</p> <ul style="list-style-type: none"> The functionality to hear a sound when receiving a new chat message must be enabled by the user, and the toggle to enable it is not accessible via the keyboard by a screen reader user.
5.3 Biometrics	Not Applicable	The product does not use biological characteristics for user identification or for control of the product.
5.4 Preservation of accessibility information during conversion	Not Applicable	The product is not an authoring tool.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.5.1 Means of operation	Not Applicable	The product has only non-mechanical operable parts, such as on-screen buttons, which do not require grasping, pinching, or twisting of the wrist to operate.
5.5.2 Operable parts discernibility	Partially Supports	The product has only non-mechanical operable parts, such as on-screen buttons. Most operable parts have an accessible name which enables them to be discernible without user vision. Exceptions include: <ul style="list-style-type: none"> Some graphical on-screen buttons do not have an accessible name.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	The product does not have locking or toggle controls.
5.6.2 Visual status	Not Applicable	The product does not have locking or toggle controls.
5.7 Key repeat	Not Applicable	The product relies on platform software to turn off or adjust key repeat.
5.8 Double-strike key acceptance	Not Applicable	The product does not provide a keyboard or keypad.
5.9 Simultaneous user actions	Supports	The product relies on platform software features, such as Sticky Keys, to ensure simultaneous user actions are not required.

Chapter [6: ICT with Two-Way Voice Communication](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Supports	The product is able to encode and decode two-way voice communication in a frequency range with an upper limit of at least 7000 Hz.
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
6.2.1.1 RTT communication	Partially Supports	The product supports text chat, transmitting characters after the Send button is activated. However, the product does not provide real-time text (RTT) functionality, such as TTY or RFC 4103.
6.2.1.2 Concurrent voice and text	Not Applicable	While the product supports concurrent text chat and two-way voice communication, the product does not provide real-time text (RTT) functionality, such as TTY or RFC 4103.
6.2.2.1 Visually distinguishable display	Not Applicable	The product does not provide RTT functionality, such as TTY or RFC 4103.
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	The product does not provide RTT functionality, such as TTY or RFC 4103.
6.2.3 Interoperability	Not Applicable	The product does not provide RTT functionality, such as TTY or RFC 4103.
6.2.4 Real-time text responsiveness	Not Applicable	The product does not provide RTT functionality, such as TTY or RFC 4103.
6.3 Caller ID	Not Applicable	The product does not provide caller identification or similar telecommunications functions.
6.4 Alternatives to voice-based services	Not Applicable	The product does not provide voice mail, auto-attendant, or interactive voice response functions.
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Supports	The product allows presentation of video pods with resolution of QCIF (176 by 144), full CIF (352 by 288), or higher.
6.5.3 Frame rate	Supports	When users communicate through a typical broadband network, the video communication frame rate is at least 12 frames per second.

Criteria	Conformance Level	Remarks and Explanations
6.5.4 Synchronization between audio and video	Does Not Support	When users communicate through a typical broadband network, the time difference between speech and video is greater than 100 milliseconds.
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Chapter [7: ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Does Not Support	The product displays open captions in prerecorded video clips. However, the product does not display closed captions.
7.1.2 Captioning synchronization	Not Applicable	The product does not display closed captions which would require synchronization.
7.1.3 Preservation of captioning	Does Not Support	The product does not preserve closed captions when transmitted in a meeting.
7.2.1 Audio description playback	Does Not Support	The product does not provide a mechanism to select and play available audio description tracks.
7.2.2 Audio description synchronization	Not Applicable	The product does not play audio description tracks which would require synchronization.
7.2.3 Preservation of audio description	Does Not Support	The product does not preserve audio description tracks when prerecorded video clips are transmitted in a meeting.
7.3 User controls for captions and audio description	Does Not Support	Examples include: <ul style="list-style-type: none"> There are no user controls for closed captions in prerecorded video.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> There are no user controls for audio descriptions.

Chapter [8: Hardware](#)

Notes: Not Applicable

Chapter [9: Web](#) (see WCAG 2.x section)

Notes:

Chapter [10: Non-web Documents](#)

Notes: Not Applicable

Chapter [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	Not applicable	Not applicable to web
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17.
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17.
11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17.	See information in 11.5.2.5 through 11.5.2.17.
11.5.2.4 Assistive technology	Not Applicable	Not applicable to web
11.5.2.5 Object information	Not Applicable	Not applicable to web
11.5.2.6 Row, column, and headers	Not Applicable	Not applicable to web
11.5.2.7 Values	Not Applicable	Not applicable to web
11.5.2.8 Label relationships	Not Applicable	Not applicable to web
11.5.2.9 Parent-child relationships	Not Applicable	Not applicable to web
11.5.2.10 Text	Not Applicable	Not applicable to web
11.5.2.11 List of available actions	Not Applicable	Not applicable to web
11.5.2.12 Execution of available actions	Not Applicable	Not applicable to web
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	Not applicable to web
11.5.2.14 Modification of focus and selection attributes	Not Applicable	Not applicable to web
11.5.2.15 Change notification	Not Applicable	Not applicable to web
11.5.2.16 Modifications of states and properties	Not Applicable	Not applicable to web
11.5.2.17 Modifications of values and text	Not Applicable	Not applicable to web
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	The product is not platform software.
11.6.2 No disruption of accessibility features	Supports	The product does not disrupt platform accessibility features.
11.7 User preferences	Not Applicable	Web pages are isolated from their underlying platform.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not Applicable	The product is not an authoring tool.
11.8.3 Preservation of accessibility information in transformations	Not Applicable	The product is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	The product is not an authoring tool.
11.8.5 Templates	Not Applicable	The product is not an authoring tool.

Chapter [12: Documentation and Support Services](#)

Notes: Information regarding Support Documentation and Services is available in the Accessibility Conformance Report for the Adobe Help Center on the [Adobe Accessibility Compliance](#) website.

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable