

Mr John Gilchrist
Freedom of Information Officer

12 April 2018

Ref: FOI/March 2018/ Rachel Schraer

By email to Rachel.Schraer@bbc.co.uk

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Dear Ms Schraer

Your request for information received on 13 March 2018 has been dealt with under the provisions of the Freedom of Information Act 2000 (FOIA).

You asked:

I am sending this request under the Freedom of Information Act to ask for the following information:

- 1) Have you received any complaints about academic course content between 1st September 2010 and 9th March 2018?:
 - a) How many?
 - b) What was the course title and faculty it came under?
 - c) What was the nature of the complaint?
 - d) What action was taken?
- 2) Between 1st September 2010 and 9th March 2018, have you:
 - a) Reviewed academic course content in light of complaints?
 - b) Changed course content in light of complaints?
- 3) Do you or have you ever used 'trigger warnings' or content warnings? Please give details
- 4) Have you ever changed course content because a text or subject matter was deemed offensive or had themes that were likely to upset? Please give details.

University Response

- 1) We have no record of receiving an official complaint about academic course content during the time period you have specified.

- 2) See above. Course content is of course regularly refreshed and student feedback is an integral part of this process but it would be inaccurate to state this has been driven by student complaints around course content in any cases.
- 3) Middlesex does not have any standardised process in place to deliver 'trigger' or content warnings.
- 4) No.

I trust this satisfies your request sufficiently. Under the Freedom of Information Act 2000, you have the right to complain about the University's response to your request for information. If you have such a complaint, you may contact Mrs Teresa Kelly, Clerk to the Board of Governors, Middlesex University, Hendon campus, London NW4 4BT, tel: 020 8411 6018, t.kelly@mdx.ac.uk within 40 days of the date of this letter for a review of the University's decision. If you remain unsatisfied with the outcome of that complaint, you may seek further recourse by lodging an appeal with the Information Commissioner.

Yours sincerely

John Gilchrist
Freedom of Information Officer