Dear Ms Narwan

Your request for information received on 6 August 2018 has been dealt with under the provisions of the Freedom of Information Act 2000 (FOIA).

You asked:

Could you please outline the measures you have in place to support students who seek help with problem gambling?

Please specify the number of times the university has been contacted by students who seek support or advice for gambling in 2017-18, 2016-17, 2015-16, 2014-15, 2013-14 (with an annual breakdown and gender breakdown of the pupil)

University Response

Students who identify they have a problem with gambling are the same as for other types of support need - they would self-refer to our Counselling and Mental Health support services, from where they may be sign-posted to external specialists problem gambling services.

We do not have codified data of students self-referring with gambling concerns so we do not hold the data that you have requested.

I trust this satisfies your request sufficiently. Under the Freedom of Information Act 2000, you have the right to complain about the University’s response to your request for information. If you have such a complaint, you may contact Mrs Teresa Kelly, Clerk to the Board of Governors, Middlesex University, Hendon campus, London NW4 4BT, tel: 020 8411 6018, t.kelly@mdx.ac.uk within 40 days of the date of this letter for a review of the University’s decision. If you remain unsatisfied with the outcome of that complaint, you may seek further recourse by lodging an appeal with the Information Commissioner.

Yours sincerely

John Gilchrist