

**Mr John Gilchrist**  
Freedom of Information Officer

15 May 2018

Ref: FOI/April 2018/ Jay Rouf

By email to [request-481398-eb9972b8@whatdotheyknow.com](mailto:request-481398-eb9972b8@whatdotheyknow.com)

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Dear Mr Rouf

Your request for information received on 30 April 2018 has been dealt with under the provisions of the Freedom of Information Act 2000 (FOIA).

You asked:

Under the freedom of Information Act – I was hoping to obtain the following information:

1. Name(s) of person telephone number and email address of person responsible for managing CCTV and the Data. Who is responsible for purchasing CCTV and Data Storage of CCTV.  
I also seek answers to the following questions:
2. How many cameras do you manage today? Is that growing?
3. How do you store and manage your video today? (Network Video Recorders? Enterprise Storage?) Has your company ever lost video, or experienced poor-quality playback of video files?
4. How critical is video to your company? What is the impact of not being able to access video or record video?
5. When was the last time you refreshed your surveillance storage hardware?
6. Do you have an upgrade/refresh date? If so when?
7. What is your budget for the refresh?

### **University Response**

1. Jamie Steed. 0208 411 4329. [AccessControl@mdx.ac.uk](mailto:AccessControl@mdx.ac.uk)
2. 310. It isn't currently growing.
3. Footage is stored on local DVRs for 30 days. There have been rare occasions when a DVR fails and footage is lost.
4. Fairly critical. Impact is reduced effectiveness for security, however additional measures can be implemented.
5. DVRs are replaced/updated as and when needed. Annual maintenance is also carried out. Money is set aside for repairs/maintenance etc.
6. No

7. n/a

I trust this satisfies your request sufficiently. Under the Freedom of Information Act 2000, you have the right to complain about the University's response to your request for information. If you have such a complaint, you may contact Mrs Teresa Kelly, Clerk to the Board of Governors, Middlesex University, Hendon campus, London NW4 4BT, tel: 020 8411 6018, [t.kelly@mdx.ac.uk](mailto:t.kelly@mdx.ac.uk) within 40 days of the date of this letter for a review of the University's decision. If you remain unsatisfied with the outcome of that complaint, you may seek further recourse by lodging an appeal with the Information Commissioner.

Yours sincerely

**John Gilchrist**  
Freedom of Information Officer